SYNAXON MANAGED SERVICES

Monitoring & Management

If you've been asking yourself the following questions:

› Where do I even get started with Managed Services?

› I have so many other things to do, how am I going to find the time?

› What tools do I need?

› Which vendors should I choose?

… then SYNAXON's Managed Services Monitoring & Management could be just what you and your team have been looking for!
SYNAXON's Monitoring solution is designed to proactively maintain and improve your clients' IT systems, without the need to set up complex technical workflows or learn new programming languages.

What does this mean for you?

✓ **Our team of experts** is responsible for the technology on the back-end (workflows, scripting, dashboards, monitoring, reporting)

✓ **No deep product knowledge required:** Straight-forward roll-out with no complex configuration

✓ **Your customer remains your customer:** You and your team continue to provide support to your customers and remain the face of your company

✓ **No minimum number of licenses required:** Start with one and grow from there!

✓ **No set-up fees**

✓ **Monthly cancellation**

Patch management and scripting can be costly in terms of time and resources. Our technical team is responsible for both the rolling out of patches (to ensure your clients' machines are secure from the latest threats) and producing scripts **so that you have control over when, where, and how automated tasks are performed.**

Furthermore, we can configure your Monitoring solution to deliver your own-branded reports to your end customers every month, in plain English.

With these time-consuming activities now off your plate, you can focus on doing more important things; improving customer satisfaction, selling, drinks in the pub after work. 😃

Benefits

✓ **Easy-to-read dashboards** – know what's going on with your customers

✓ **Pre-configured workflows** – control over when, where, and how automated tasks are performed

✓ **Ready-to-use script library** – increase automation and improve productivity

✓ **Sales reporting** – generate reports in seconds to discover new sales opportunities

✓ **Reports for your customers** – deliver your own-branded reports every month, in plain English

✓ **Antivirus (optional extra)** – identify where antivirus is missing on your customers' machines, roll out our built-in solution via the Monitoring agent, add this to your customers' monthly invoices, done!

Interested in finding out more? Contact us!

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