

# Managed Backup



## Backups for every platform!

A functioning backup is essential for you and your customers. But protecting them from the effects of cyber attacks is a big commitment and can cost you a lot of time.

With our solution, clients, servers and mobile devices are professionally backed up to the cloud. With state-of-the-art encryption technologies and data storage in highly secure data centres in Germany and in the EU, we provide you with a backup technology you can rely on.

We support you every step of the way. From implementation and set-up, to pre-configuration of the tool according to best practices, through to monitoring your client's devices, we're here to save you time and effort.



### Benefits

- ✓ Automated roll-out and set-up of the software in our back-up portal
- ✓ Technical 1st level support from the SYNAXON Managed Services team
- ✓ Automatic notifications inform you of any issues, and when your storage limit is reached
- ✓ Common storage pool across all clients
- ✓ Product-specific service descriptions and sample contracts enable you to start selling quickly
- ✓ Combines seamlessly with SYNAXON Managed Services Monitoring & Management

**Supply chain attacks are on the rise; it's vital that you and your customers are protected.**

**Your customers know and trust you. You are the face of your business.** We simply support you behind the scenes to help you deliver great service, saving you time and effort through standardisation, automation and the years of experience our team provides.



## Choose the pricing model that suits you and your customers best

Our **Starter package** is ideal for end customers with small amounts of data and requires minimal effort on your part. Use this package if you want to keep it simple, with automatic configuration and deployment. No need to think about the right licence; just get started!

Our **Individual package** allows you to define the storage location and device type individually, depending on the needs of your customer. Benefit from time savings through automated ordering and preconfiguration, and increase your margins.



### Managed Backup Starter package

Folders are backed up either to the cloud or locally (NAS). Your customers' most important files should be stored in this folder. Billing is per gigabyte (minimum 10 GB, 1 GB increments thereafter).

### Managed Backup Individual package

Additional cloud storage is automatically added in 1 TB packages, with storage either in Germany or elsewhere within the EU. Local NAS storage is also possible.

### Features



#### Granular recovery

Granular recovery of individual objects from file trees, Microsoft Exchange and SharePoint instances



#### Encryption

Transmitted data is SSL-encrypted; backups are stored with AES-256 encryption



#### HA (High Availability)

Our SLAs guarantee an uptime of 99.9%



#### Disaster recovery

Restore your customer's environment within minutes



#### Bare Metal Restore

Restore full backups on any platform

Interested in finding out more? Contact us!

SYNAXON Managed Services Team

PHONE 0300 304 7844 | E-MAIL [sms@synaxon.co.uk](mailto:sms@synaxon.co.uk)

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SYNAXON Managed Backup  
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