

Managed RMM

Are repetitive tasks distracting you from doing real work for your customers? Do you feel overwhelmed by the amount of work it takes to patch their workstations or roll out important updates? Would you love to be able to generate simple, customised reports that show your customer what a great job you're doing for them, but simply don't have the time? If any of this sounds familiar, then SYNAXON's Managed RMM is just what you've been looking for! Our solution is designed to proactively maintain and improve your clients' IT desktops and servers, without the need to set up complex technical workflows or learn new programming languages.

Benefits

- ✓ **Simple processes save you time and effort**
Roll-out is straight-forward with no complex configuration.
- ✓ **Automation saves you money**
Our team of experts is responsible for the technology on the back-end; workflows, scripting, dashboards, monitoring, reporting.
- ✓ **Contracts made easy**
Our collection of sample contracts and service descriptions gives you everything you need to start or grow your Managed Services business quickly.
- ✓ **Simple to use**
Easy-to-read dashboards mean you know what's going on with your customers. Furthermore, you can generate reports in seconds to discover new sales opportunities.
- ✓ **Extensive support**
Our team is here to make your life easier. You and your team continue to provide support to your customers and remain the face of your company.
- ✓ **Start right away**
No set-up fees and no minimum number of licenses means you can start with one and grow from there! And with monthly cancellation, you and your customers can remain flexible.



Ready-to-use script library

Patch management and scripting can be costly in terms of time and resources. Our technical team is responsible for both the rolling out of patches (to ensure your clients' machines are secure from the latest threats) and producing scripts. We do the hard work behind the scenes; you have control over when, where, and how automated tasks are performed.

Desktop management

- › Monitoring
- › Partner updates
- › Dashboards and reports
- › Remote desktop support software included
- › Customer-facing monthly reports, fully automated
- › Patch management **carried out by SYNAXON**

Server management

- › Monitoring
- › Partner updates
- › Dashboards and reports
- › Remote desktop support software included
- › Customer-facing monthly reports, fully automated
- › Patching recommendations

Contact the SYNAXON Managed Services Team

PHONE 01925 346 111 | E-MAIL sms@synaxon.co.uk